

Home care - Call out service package

We provide an on call service starting at £92.00/night which includes the some call out plus additional call out fee from £16.50 per hour depending on the care options as illustrated below.

By the introduction of the membership and the on call/call out and put to bed service we aim to minimise the cost of home care to both self funding and state funded service users by introducing six options where the service can be tailored to each county's needs. The on call/call out and assist to bed service starts from 1730hrs to 0730 and we aim to be with the patient within two hours from the time a call is received.

Option 1	Entitlement	Per hour	Per night	Annual subscription cost
	On call Home Care Service Two call out visit per night up to two hours double visits or four single visits Additional call out charged at £22.00 per visit up to one hour	£23	£92.00	£33580.00

Option 2	Entitlement	Per hour	Per night	Annual subscription cost
	On call Home Care Service Four call out visit per night up to four hours double visits or eight single visits Additional call out charged at £21.00 per visit up to one hour			

Option 3	Entitlement	Per hour	Per night	Annual subscription cost
	On call Home Care Service six call out visit per night up to six hours double visits or twelve			

	<p>single visits</p> <p>Additional call out charged at £20.00 per visit up to one hour</p>			
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Option 4	Entitlement	Per hour	Per night	Annual subscription cost
	<p>On call nursing service</p> <p>Twelve call out visit per night double visits or twenty-four single visits.</p> <p>Additional call out charge at £19.00 per visits.</p>			

Option 5	Entitlement	Per hour	Per night	Annual subscription cost
	<p>On call nursing service</p> <p>Twenty-four call out double visits or Forty-eight single visits.</p> <p>Additional call out charge at £18.00 per visits.</p>			

Option 6	Entitlement	Per hour	Per night	Annual subscription cost
	<p>On call nursing service</p> <p>Forty-eight call out double visits or ninety-six single visits.</p> <p>Additional call out charge at £16.50 per visits.</p>			

DNB Health and Social Care will accept referrals from social services as part of the callout options and all referrals should be made by fax 01883 344 822 before 1730 hours and call outs anytime during 1730 to 0730 hours on the out of hours phone 07703 739054.